ADVOCACY

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What is an advocate?



An advocate is a person who can provide information, advice or practical assistance to you if you choose.

An advocate can:

- go to meetings with you or for you
- write letters or make phone calls
- assist you to make a complaint or
- help you to advocate for yourself.

Every person has the right to an advocate

When do I need an advocate?



You may need an advocate if you have a serious and urgent issue. This could be with Innovate, another provider or a government department.

For example:

- You're not receiving services the way you like to receive them and you need some help in being able to talk about it
- you have tried raising an issue with a provider, but they did not listen.



We will talk to you about advocacy and you can ask for an advocate at any time.

What should I expect from an advocate?

An advocate will treat you with respect, as an individual and help you to make decisions and choices about your life.

For more information, please contact Innovate:
Phone: 0408 673 775
Email: info@innovatecs.com.au
Website: www.innovatecs.com.au

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How do I contact an advocate?

There are a range of advocacy services available for people with disabilities, older people and carers. These details are listed below:



Innovate may help you make a complaint, talk to a service provider or find an advocate.

It is important to get assistance from an advocate if you have a serious and urgent issue with a service provider or government department.

Aged and Disability Advocacy Australia
Call 1800 818 338 or visit www.adaaustralia.com.au

Disability Advocacy NSW
Call 1300 365 085 or visit www.da.org.au

Family Advocacy
Call 1800 620 588 or visit www.family-advocacy.com

First Peoples Disability Network
Call 1800 006 455 or visit www.fpdn.org.au

Intellectual Disability Rights Service Inc
Call (02) 9265 6300 or visit www.idrs.org.au

Multicultural Disability Advocacy Association of NSW
Call 1800 629 072 or visit www.mdaa.org.au

Older Persons Advocacy Network
Call 1800 700 600 or visit www.opan.org.au

People With Disabilities Australia Inc
Call 1800 422 015 or visit www.pwd.org.au

Self-Advocacy Sydney Inc
Call (02) 9622 3005 or visit www.sasinc.com.au

Side By Side Advocacy Inc
Call (02) 9808 5500 or visit www.sidebyside.org.au

Spinal Cord Injuries Australia
Call 1800 819 775 or visit www.scia.org.au

Synapse
Call or 1800 673 074 or visit www.synapse.org.au